



Cathay Century Insurance

No. 296, Section 4, Ren'ai Rd., Taipei City 106436
Customer Service Hotline: 0800-212-880
www.cathay-ins.com.tw



Domestic Mail

Postage Paid

Taipei Post Office Permit
Tai-Pei-Tzu-1161

Postcard

Notice to Purchase Compulsory Automobile Liability Insurance

Your compulsory automobile liability insurance is about to expire. To protect your insurance benefits and avoid penalties from the supervisory authority due to lack of insurance, please complete your purchase as soon as possible. (※If you have already renewed your policy or no longer need this policy, kindly disregard this notice.)

- Expired automobile license plate number:
- Original service unit:
- Business agent:
- Compulsory insurance expiration date:
- Service agent:
- Service phone no.:

※ If your automobile license plate is blank or if there have been changes in relevant information, please contact customer service to update your records and protect your insurance benefits.
(1) The Company has fully adopted the Compulsory Automobile Liability Insurance e-CALI Card. Please ensure that your mobile phone number or e-mail address on file is correct to facilitate the digital delivery of the e-CALI Card for convenient carrying. If your mobile phone number or e-mail address is not on file, please call the Company's toll-free hotline for assistance: 0800-212-880. The Company will also transmit your insurance policy information to the highway supervisory authority database, allowing for quick and easy handling of administrative tasks when you visit the highway supervisory authority.

(2) If you are unable or unwilling to provide your mobile phone number or e-mail address, the Company will be unable to deliver your e-CALI Card. Please visit the Company's website (<https://www.cathay-ins.com.tw/>) or the Compulsory Automobile Liability Insurance website (<https://ecard.cali.org.tw/>) to submit an inquiry and download the card yourself. This will not impact your ability to handle administrative tasks when you visit the highway supervisory authority. If you have any questions or concerns, please call the Company's toll-free hotline for assistance: 0800-212-880.

You can purchase a new policy via the following methods:

- ① Contact your original service agent, or visit any of the Company's service locations.
 - ② Purchase through the Company's website to receive additional discounts: <https://www.cathay-ins.com.tw/>
- ◀ If you become a member of the Company's website, then after logging in, if you are within 1 month of policy expiration, the system will automatically populate your insurance renewal information, reducing the need for manual input and making purchase a breeze!
- ◀ Insurance can currently be purchased online for the following automobile categories: personal sedan, personal light truck, and personal small wagon. Owners of the aforementioned automobiles are invited to use the Company's online renewal service.



Automobile Insurance - Purchase Now



Reminders:

Regarding Compulsory Liability Insurance

- If you urgently need an insurance card to facilitate the handling of administrative tasks at the highway supervisory authority, please visit the Company's nearest branch office and purchase insurance in person to avoid delays in coverage.
- When you visit the highway supervisory authority to handle automobile inspection, license plate number reissuance, or changes in vehicle registration, you must have at least 30 days remaining in your compulsory automobile liability insurance coverage. Otherwise, the highway supervisory authority will be unable to handle the aforementioned procedures in accordance with law.
- Failure to purchase insurance in accordance with the law will result in a fine of NT\$1,500-3,000 for motorcycles and NT\$3,000-15,000 for cars. If you are involved in an accident while uninsured, the fine will be NT\$9,000-32,000.
- To enjoy the convenience of the e-CALI Card, please provide your mobile phone number to your service agent, the customer service hotline operator, or when purchasing insurance online.
- If the person responsible for insuring a car, motorcycle, or mini electric two-wheeled vehicle does not purchase insurance within 6 months after the previous policy expires, then pursuant to the Compulsory Automobile Liability Insurance Act, the highway supervisory authority will cancel the automobile license plate.

Changes in Information

- In the event of any changes after the purchase of insurance, including the transfer or scrapping of the automobile, suspension of use, or changes in mailing address, please contact customer service at 0800-212-880 to update and correct your vehicle registration and owner information. This will facilitate subsequent document issuance and other tasks necessary to protect your insurance benefits.

Other Reminders

- The fuel fee for personal cars and motorcycles is levied annually in July. Please pay on schedule to avoid overdue fines.
- Pursuant to the Air Pollution Control Act, automobiles that are more than 5 years old must undergo annual vehicle inspection within 1 month before or after the month of vehicle registration to avoid fines.



↑
Add the official Cathay Century Insurance Account on LINE to enjoy convenient digital services such as:
Policy application inquiry, policy changes, and notification of claim progress.



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Notice of expiration of compulsory automobile
liability insurance
New policy required—first/second notice

Expiration Notice

Your compulsory automobile liability insurance has expired and lapsed. To protect your insurance benefits and avoid penalties from the supervisory authority due to lack of insurance, please purchase a new policy and submit payment as soon as possible. The new policy will take effect starting from the date of payment. (※If you have already renewed your policy and paid the premium or no longer need this policy, kindly disregard this notice.)

- Expired automobile license plate number:
- Original service unit:
- Business agent:
- Compulsory insurance expiration date:
- Service agent:
- Service phone no.:

(1) The Company has fully adopted the Compulsory Automobile Liability Insurance e-CALI Card. Please ensure that your mobile phone number or e-mail address on file is correct to facilitate the digital delivery of the e-CALI Card for convenient carrying. If your mobile phone number or e-mail address is not on file, please call the Company's toll-free hotline for assistance: 0800-212-880. The Company will also transmit your insurance policy information to the highway supervisory authority database, allowing for quick and easy handling of administrative tasks when you visit the highway supervisory authority.

(2) If you are unable or unwilling to provide your mobile phone number or e-mail address, the Company will be unable to deliver your e-CALI Card. Please visit the Company's website (<https://www.cathay-ins.com.tw/>) or the Compulsory Automobile Liability Insurance website (<https://ecard.cali.org.tw/>) to submit an inquiry and download the card yourself. This will not impact your ability to handle administrative tasks when you visit the highway supervisory authority. If you have any questions or concerns, please call the Company's toll-free hotline for assistance: 0800-212-880.

Your renewal premium has been calculated based on the details of your previous policy. You can renew via the following methods:

- ① Credit card payment on the Company's website. URL: <https://smarpay.cathay-ins.com.tw> or search: "Cathay Century Insurance online payment".
- ② Visit any 7-ELEVEN and use: ibon → top-up/payment → banking and insurance → property insurance payment inquiry and print payment slip.
- ③ Bring this notice to any convenience store (7-ELEVEN, FamilyMart, Hi-Life, OK Mart) for payment.

▲ Reminder: This postcard only discloses the compulsory insurance premium. If you use payment method ① or ②, the renewal premium is calculated based on the details of your previous policy. If premium information is missing, or to inquire about other insurance needs, please consult your original service unit or visit any of the Company's service locations.▲



Scan the QR code to
pay without leaving
home.



Add Cathay Century Insurance on LINE
Enjoy our brand-new digital automobile insurance services

- (1) The entrusted agency is only responsible for collecting the insurance premium and is not authorized to express any opinions or provide any information on behalf of the Company. If you have any questions, please contact the Company directly.
- (2) The Company will issue proof of policy purchase (including the insurance card and receipt) within 7-10 working days after the renewal premium is paid. If you still have not received proof of policy purchase 20 days after paying, please contact the Company's customer service department for assistance: 0800-212-880. Please retain the payment receipt for future reference until the proof of policy purchase (including the insurance card and receipt) is received.
- (3) The entrusted agency cannot accept payment for renewal of policies that have exceeded the grace period.

Additional reminders:

Regarding Compulsory Liability Insurance

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● When you visit the highway supervisory authority to handle automobile inspection, license plate number reissuance, or changes in vehicle registration, you must have at least 30 days remaining in your compulsory automobile liability insurance coverage. Otherwise, the highway supervisory authority will be unable to handle the aforementioned procedures in accordance with law.

● Failure to purchase insurance in accordance with the law will result in a fine of NT\$1,500-3,000 for motorcycles and NT\$3,000-15,000 for cars. If you are involved in an accident while uninsured, the fine will be NT\$9,000-32,000.

● To enjoy the convenience of the e-CALI Card, please provide your mobile phone number to your service agent, the customer service hotline operator, or when purchasing insurance online.

● If the person responsible for insuring a car, motorcycle, or mini electric two-wheeled vehicle does not purchase insurance within 6 months after the previous policy expires, then pursuant to the Compulsory Automobile Liability Insurance Act, the highway supervisory authority will cancel the automobile license plate.

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● The fuel fee for personal cars and motorcycles is levied annually in July. Please pay on schedule to avoid overdue fines.

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